

To Whom It May Concern,

_____ Participates in the **Osage County**
(Employee Name)

health insurance program insured by Total Plan Services, with Healthlink Network being the network PPO affiliation and partially self-insured by **Osage County**

The participant's benefit is as follows:

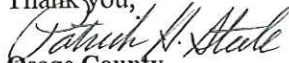
Dr. Office Visit Co/Pay	\$35
Deductible	\$2,500 individual \$5000 family

The Total Plan Services policy has a Deductible of \$10,000 Single / \$20,000 family. **Osage County** will self-fund the difference as incurred.

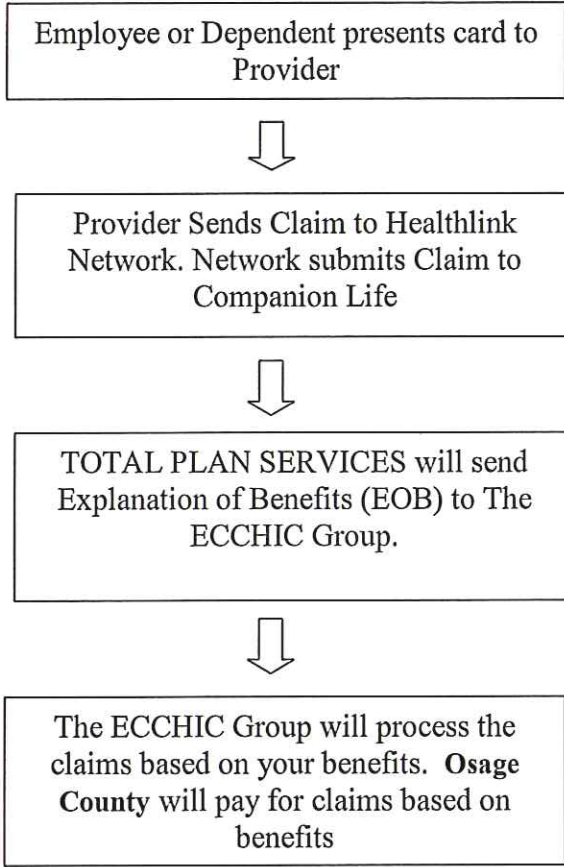
Please submit claims to Healthlink upon receipt of co-pays & provision of services. (Total Plan Services Group Policy #AH260079)

Please contact our Insurance Representatives Howard Danzig and Brent Barnhill with any coverage and/or benefit questions. Howard or Brent may be reached at 314-997-8865 or 800-280-0010, fax 314-997-8016 or email Theecchicgroup@ecchic.com.

Thank you,


Osage County

Osage County



1. Employee or their dependent presents card to physician/provider
2. The physician/provider sends claim to the network which then submits claim to Total Plan Services
3. TOTAL PLAN SERVICES will send EOB to The ECCHIC Group
4. The ECCHIC group will process the claims and send them back to Osage County for final processing and to make payment if needed based on benefits

TOTAL PLAN SERVICES– 800-969-5238

ECCHIC (Heather Ambro) – 800-280-0010 Fax: 314-997-8016
hambro@ecchic.com www.ecchic.com
E.O.B's can be faxed to 314-997-8016 or emailed to:
Faith Chasen at Fchasen@ecchic.com

Prescription coverage: Catamaran RX- Cheryl Bokowy- 630-203-5340

Network – Healthlink www.healthlink.com

Employers Committed to Control Health Insurance Cost ECCHIC

2157 Welsch Industrial Court
Maryland Heights, MO 63146
314-997-8865 or 800-280-0010
Fax: 314-997-8016

Email: Theecchicgroup@ecchic.com

Dear Osage County Benefit Participant:

In order to control costs & maintain your benefit level we are changing the way your benefits will be paid.

Osage County has purchased a new policy from Total Plan Services (Group Number #AH260079).

The procedures are as follows:

- 1) All claims will to be sent to Healthlink Network and Total Plan Services
- 2) Total Plan Services will send the Explanation of Benefits (E.O.B) to The ECCHIC Group
- 3) The ECCHIC Group will reconcile your EOB/ claim to the policy benefits that Osage County is offering & indicate to us how much we (Osage County) owe your medical provider.
- 4) Osage County will issue a check to you or your medical provider to complete the payment for service

If there are any questions please contact our Insurance Representative Brent Barnhill or Howard Danzig at 314-997-8865 or 800-280-0010, fax 314-997-8016 or email: theecchicgroup@ecchic.com.

You may also visit our website at www.ecchic.com we look forward to working with you.

Thank You,

Howard Danzig

Brent Barnhill